



Direct Marketing Award Details

Title: Direct Marketing for:
 Money-Changing Concessions A and B at Terminals
 1, 2, 3 and 4; and
 Banking Concession C at Terminal 2,
 Singapore Changi Airport

File Reference: CAG/000/CM/2023/T41

Size of Premises:

Concession(s)	Number of Unit(s) / Counter(s)	Floor Area (sqm or thereabouts)
Money Changing Concession A	20	331 sqm*
Money Changing Concession B	18	316 sqm*
Banking Concession C	1	219 sqm

Concession Category: Services

No. of Concession(s): 3

*Total floor area of Premises in Terminals 1, 2, 3 and 4

Tenancy Period:

Concession(s)	Tenancy Term(s)					
	Terminal	Terminal 1				
Money Changing Concession A	Location	Arrival Meeting Hall East Terminal 1	Arrival Meeting Hall West Terminal 1	Departure/Transit Lounge East Terminal 1	Departure/Transit Lounge West Terminal 1	Departure/Check-In Hall Central Terminal 1
	Commencement Date	26 July 2024	12 September 2024	12 September 2024	12 September 2024	12 September 2024
	Tenancy Term depending on the premises	5 years 1 month and 17 days	5 years	5 years	5 years	5 years

Concession(s)	Tenancy Term(s)						
Money Changing Concession A	Terminal 2						
	Terminal	Terminal 2					
	Location	Arrival Meeting Hall Central Terminal 2	Departure/ Transit Lounge North (Satellite counter) Terminal 2	Departure/ Transit Lounge North Terminal 2	Departure/ Transit Lounge South Terminal 2	Departure/ Check-In Hall Central Terminal 2	
	Commencement Date	12 September 2024	26 July 2024	26 July 2024	26 July 2024	26 July 2024	
	Tenancy Term depending on the premises	5 years	5 years 1 month and 17 days	5 years 1 month and 17 days	5 years 1 month and 17 days	5 years 1 month and 17 days	
	Terminal 3						
	Terminal	Arrival Meeting Hall South Terminal 3	Arrival Meeting Hall North Terminal 3	Departure/ Transit Lounge South Terminal 3	Departure/ Transit Lounge North Terminal 3	Departure/ Transit Lounge South (Satellite Counter) Terminal 3	Departure/ Check-In Hall Terminal 3
	Commencement Date	26 July 2024	26 July 2024	12 September 2024	12 September 2024	26 July 2024	12 September 2024
	Tenancy Term depending on the premises	5 years 1 month and 17 days	5 years 1 month and 17 days	5 years	5 years	5 years 1 month and 17 days	5 years
	Terminal 4						
	Terminal	Terminal 4					
	Location	Arrival Meeting Hall Central Terminal 4	Departure/ Transit Lounge South Terminal 4	Departure/ Transit Lounge North Terminal 4	Departure/ Check-In Hall Central Terminal 4		
Commencement Date	12 September 2024	12 September 2024	26 July 2024	12 September 2024			
Tenancy Term depending on the premises	5 years	5 years	5 years 1 month and 17 days	5 years			

Concession(s)	Tenancy Term(s)					
Money Changing Concession B	Terminal 1					
	Terminal					
	Location	Arrival Meeting Hall East Terminal 1	Arrival Meeting Hall West Terminal 1	Departure/ Transit Lounge East Terminal 1	Departure/ Transit Lounge West Terminal 1	Departure/ Check-In Hall Central Terminal 1
	Commencement Date	12 September 2024	26 July 2024	26 July 2024	26 July 2024	26 July 2024
	Tenancy Term depending on the premises	5 years	5 years 1 month and 17 days	5 years 1 month and 17 days	5 years 1 month and 17 days	5 years 1 month and 17 days
	Terminal 2					
	Terminal					
	Location	Arrival Meeting Hall Central Terminal 2	Departure/ Transit Lounge North Terminal 2	Departure/ Transit Lounge South Terminal 2	Departure/ Check-In Hall Central Terminal 2	
	Commencement Date	26 July 2024	12 September 2024	12 September 2024	12 September 2024	
	Tenancy Term depending on the premises	5 years 1 month and 17 days	5 years	5 years	5 years	
	Terminal 3					
	Terminal					
Location	Arrival Meeting Hall South Terminal 3	Arrival Meeting Hall North Terminal 3	Departure/ Transit Lounge South Terminal 3	Departure/ Transit Lounge North Terminal 3	Departure/ Check-In Hall Terminal 3	
Commencement Date	12 September 2024	12 September 2024	26 July 2024	26 July 2024	26 July 2024	
Tenancy Term depending on the premises	5 years	5 years	5 years 1 month and 17 days	5 years 1 month and 17 days	5 years 1 month and 17 days	
Terminal 4						
Terminal						
Location	Arrival Meeting Hall Central Terminal 4	Departure/ Transit Lounge South Terminal 4	Departure/ Transit Lounge North Terminal 4	Departure/ Check-In Hall Central Terminal 4		
Commencement Date	26 July 2024	26 July 2024	26 July 2024	26 July 2024		
Tenancy Term depending on the premises	5 years 1 month and 17 days	5 years 1 month and 17 days	5 years 1 month and 17 days	5 years 1 month and 17 days		

Concession(s)	Tenancy Term(s)
Banking Concession C	5 years from 12 September 2024 to 11 September 2029

New Term Option: Option to enter into a new term of 2 years

Publication Details

Direct Marketing Opening Date: 23 August 2023

Successful Operators' Details

Concession A: Travelex Holdings (S) Pte. Ltd. ("Travelex")
Concession B: Prosegur Change SG Pte. Ltd. ("Prosegur Change")
Concession C: Not awarded